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At Care2Learn we believe training your entire staff, from frontline caregivers to management, should be as simple as possible—which is why our online education and compliance solution is easy to use and can be quickly set up to run itself!

### First, we have all the essential topics you need to make sure your frontline staff is fully trained:

1. Abuse & Neglect
2. Dementia/Alzheimer’s Disease
3. Resident Rights
4. Infection Control (OSHA)
5. HIPAA/Compliance
6. Restraints
7. Fall prevention
8. Elopement
9. Skin assessment
10. Incontinence
11. ADLs
12. Restorative Nursing
13. Feeding/dining
14. Customer service

### Second, we can also provide accredited CE courses for your licensed staff and industry-specific content for the full spectrum of care to ensure one total solution meets all of your training needs:

1. SNF
2. ALF
3. Home Health
4. CCRC
5. Hospice
6. Rehab
7. Administration
8. Aides
9. Nurses
10. Therapists: PT, OT, SLP, RT
11. Social Workers
12. Dietitians

### Third, use the simple tools in our best-in-class learning and performance engine to manage training from one spot:

1. Set up automatic course assignments – by job role, by month or by new hire
2. Track and store completed training records
3. Upload live competency assessment results
4. Upload your own custom course content
5. Respond immediately and quickly pull up answers to surveyor questions about training
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Competency: Measuring Pulse and Respiration (C1041)
Competency: Measuring Weight (C1040)
Competency: Oral Care on Unconscious Patient (C1028)
Competency: Oral Temperature (C1042)
Competency: Performing Denture Care (C1026)
Competency: Performing Oral Care (C1027)
Competency: Perineal Care (C1034)
Competency: Position Patient in Supine to Sit On Edge of Bed (C1007)
Competency: Positioning Patient in Supine Semi-Fowler’s Position (C1006)
Competency: Protective Devices (C1009)
Competency: Put on and Remove Gloves (C1002)
Competency: Response to Choking (C1045)
Competency: Response to Falling/Fainting (C1048)
Competency: Response to Fire (C1046)
Competency: Response to Seizures (C1047)
Competency: Rub Back (C1015)
Competency: Shaving with Electric Razor (C1025)
Competency: Shaving with Safety Razor (C1024)
Competency: Transfer Patient to Wheelchair and Transport (C1013)
Competency: Urinal Care (C1038)
# Care2Learn SNF & ALF Premium Library

Our one-of-a-kind premium library is an add-on which allows you to take staff training to the next level with the addition of more multi-media courses and training built to enrich not only your clinical expertise but your staff’s business know-how.

## Premium Course Categories

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<td>- Elopement</td>
<td>- Restraints</td>
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## SmartTeam Course Categories

- Compliance and Ethics
- Computer Skills
- Health and Wellness
- Leadership and Management
- Sales and Customer Service
- Work Skills and Professional Growth
- Workplace Safety

## Premium Courses

### Abuse and Neglect
- Abuse and Neglect - Fundamentals
- Abuse and Neglect Prevention
- Bullying on the Job (P1227AD)
- The Elder Justice Act - What You Need to Know (USS-19300)

### Assessments
- Anatomy of a Medical Record
- Introduction to the RAI from MDS to Care Plan

### Compliance
- A HIPAA Primer for Long-term Care
- Affirmative Action
- Are You Survey Ready?
- Corporate Compliance, the Deficit Reduction Act for Managers
- Corporate Compliance - What You Need to Know
- Elder Justice Act - What You Need to Know
- HIPAA for Managers
- HIPAA and Social Media
- The Ins and Outs of Documentation
- Preventing Harassment in the Workplace
- Preventing Harassment in the Workplace for Supervisors
- QIS - Introduction
- QIS - Stage 1
- QIS - Stage 2
- Quality Assessment and Assurance - the Proactive Approach
- Resident Rights

### Dementia
- Communicating with Older Adults with Dementia
- Depression - What You Need to Know

### Diet
- Providing High Quality Dementia Care - An Overview
- Psychotropic Medications: Antipsychotics and Beyond
- What is Dementia?

### Elder Justice Act
- What You Need to Know

### Falls
- Understanding Falls
- Falls, Fires and other Hazards

### Family Education Series
- A HIPAA Primer for Long-term Care
- Advance Directives
- Understanding the Meaning behind Behaviors: Actions & Reactions (USS-24360)
- Providing High Quality Dementia Care - An Overview
- Psychotropic Medications: Antipsychotics and Beyond
- What is Dementia?
- What is Dementia - Fundamentals

### Kitchen Safety
- Kitchen Safety
- Kitchen Safety - Fundamentals

### Medications
- Safe Food Handling
- Safe Food Handling - Fundamentals
- Welcome to the Dietary Department

### Elopement
- Elopement - Do You Know Where Your Resident Is?

### Falls
- Understanding Falls
- Falls, Fires and other Hazards

### Family Education Series
- A HIPAA Primer for Long-term Care
- Advance Directives
- Communicating with Older Adults with Dementia
- Creating a Fine Dining Experience
- Depression - What You Need to Know
- Diabetes - What You Need to Know
- Hand Washing

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**Activities**
- Activities - An Interdisciplinary Approach
- One to One Activities
- Welcome to the Activity Department

**ADL**
- ADL Coding for CNAs
- ADL Coding for MDS Coders
- Empowering Residents Through ADLs

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1.866.242-8451 | 9AM-11PM EST
Is Your Loved One at Risk for Falls?
Medicare Overview
Nutrition and Hydration - Your Responsibilities
Safe Eating
Side rails - A Hidden Danger
Understanding Falls
What are Physical Restraints?
What is Dementia?
What Families Should Expect from Long-term Care

Infection Control
Bloodborne Pathogens
Bloodborne Pathogens - Fundamentals
Hand Washing
HIV and AIDS - What You Need to Know
Infection Control
Infection Control - Fundamentals
Personal Protective Equipment
Tuberculosis - What You Need to Know

Medicare
Medicare Overview

Medications
Medication Administration: Avoiding Common Errors

Nutrition
Alternative Feeding Methods
Creating a Fine Dining Experience
Nutrition and Hydration: Your Responsibilities
Nutrition and Hydration: Your Responsibilities - Fundamentals
Safe Eating

Pressure Ulcers
Pressure Ulcer Prevention (T-N-T)

Resident Care
Advance Directives
Aggressive Residents
Applying Elastic Stockings
Catheter Care
Depression - What You Need to Know
Diabetes - What You Need to Know
How to Give a Back Rub
How to Shave Facial Hair
How to Take an Oral Temperature
Introduction to End of Life Issues
Oral Hygiene - What You Need to Know
Oral Hygiene - Denture Care
Oral Hygiene for the Unconscious Individual
Pain: the 5th Vital Sign - Assessment
Pain: the 5th Vital Sign - Treatment Options
Postmortem Care
Preventing Constipation and Fecal Impaction
The Ins and Outs of Documentation
Urinary Incontinence

Restraints
Creating a Restraint Free Environment
Side rails - A Hidden Danger

SmartTeam Courses

Smart Office: Word 2007 Essential Training
Smart Office: Word 2010 Essential Training

Health and Wellness
Smart Health: Best Practices to Help You Quit Smoking
Smart Health: Child Nutrition - How to Avoid/Prevent Childhood Obesity
Smart Finances: Creating a Budget that Works for You
Smart Health: Drinking Responsibly
Smart Health: Eating Right
Smart Health: HIPAA Privacy Standards for Everyone
Smart Health: Managing Your Cholesterol and Blood Pressure
Smart Health: Physical Fitness - Choosing an Exercise Plan That's Right for You
Smart Health: Proper Posture and Breathing
Smart Health: Sleeping - How to Ensure You Are Well-Rested & Energized

Other
Conflict Resolution
Customer Service
Managing the Employee on Transitional Duty
Professionalism in the Workplace
Stress Management
Smart Health: Yoga & Meditation - Finding your Inner Chi
Smart Finances: Creating a Budget that Works for You
Smart Mental Health: Core Values and Finding a Purpose in Life
Smart Mental Health: Happiness is a Choice - Keys to Living a Joyful Life
Smart Mental Health: Keys to Successful Parenting
Smart Mental Health: Managing Anger and Emotions
Smart Mental Health: Mastering Marriage
Smart Mental Health: Reducing Stress and Anxiety
Smart Mental Health: Surviving and Thriving After Divorce

Leadership and Management
Goal Setting & Visualization Techniques
Smart Certificate: Manager Essentials
Smart Leadership: Part 1 - What Leaders Do
Smart Leadership: Part 2 - Model the Way
Smart Leadership: Part 3 - Inspire a Shared Vision
Smart Leadership: Part 4 - Challenge the Process
Smart Leadership: Part 5 - Enable Others to Act
Smart Leadership: Part 6 - Encourage the Heart
Smart Management: Business Essentials
Smart Management: Data Security
Smart Management: Discrimination in the Workplace for Managers
Smart Management: Effective Performance Review Practices
Smart Management: Equal Employment Opportunity and Diversity for Managers
Smart Management: Lawful Termination Practices
Smart Management: Getting the Most out of a Multigenerational Workforce
Smart Management: Hiring the Right Talent - Customer Service

Sales and Customer Service
Smart Customer Service 1: Courtesies, Attitude, and Ethics
Smart Customer Service 2: Listening for Understanding
Smart Customer Service 3: Effective Verbal and Nonverbal Communication
Smart Customer Service 4: 3-Steps to Successful Customer Interaction
Smart Customer Service 5: Handling Customer Complaints
Smart Sales 1: Understanding the Psychology of Sales
Smart Sales 2: Naming the Decision Maker & Setting Appointments
Smart Sales 3: Holding Appointments & Advancing the Sale
Smart Sales 4: Dealing with Objections & Closing the Sale
Smart Sales 5: Business-to-Business Sales
Smart Sales 6: The Sales Cycle

Work Skills and Professional Growth
Goal Setting & Visualization Techniques

Premium Video Library
Causes of Agitation and Aggression (P1234AV)
Prevention and Treatment of Pressure Ulcers (P1235AV)
Changes of Aging (P1236AV)
Prevention of Elder Abuse and Neglect (P1237AV)
Dementia Care: Bathing and Showering (P1238AV)
Person-centered Care (P1239AV)
Infection Prevention and Control (P1240AV)
Understanding Activities of Daily Elder Life (P1241AV)
Preventing Suicides in the Elderly (P1242AV)
Assessment & Management of Pain (P1243AV)
Person-Centered Care and Depression in the Elderly (P1244AV)
Elder Rights (P1245AV)
Dementia Care: The Art of Dementia Caregiving (P1246AV)
Understanding Alzheimer’s Disease and Dementia (P1247AV)
Fire Safety & Disaster Preparedness (P1248AV)
Falls Prevention (P1260AV)
Restraint Reduction and Elimination (P1249AV)
Medications in the Elderly including Psychotropics (P1250AV)
Nutrition, Malnutrition, Foodborne Illness (P1251AV)
Oral and Written Communication (P1252AV)
Understanding HIPAA (P1253AV)
Restorative Care (P1254AV)
Diabetes 101 (P1255AV)
Recreational Therapy (P1257AV)
Stress Management Techniques (P1258AV)
Accreditations

The Most CEU Accreditations

Our courses comply with federal, state, and other regulatory requirements. We are accredited by more than 70 state and national accreditation agencies.

Activities Professional

National Certification Council for Activities Professionals (NCCAP)
  o  Courses are approved by the National Certification Council for Activities Professionals (NCCAP)

Nursing Assistants/Aides

California Certified Nursing Assistant (CNA) & Home Health Aides (HHA)
  o  Approved provider of Continuing Education by the State of California Health and Human Services Agency Department of Health Services - Provider NAC #7004

Delaware Certified Nursing Assistant (CNA)
  o  Care2Learn is an approved training provider and training materials developer of continuing education by the Delaware Health and Social Services, Division of Long Term Care Residents Protection. Care2Learn reports all completions to the Delaware DHSS.

Florida Certified Nursing Assistant (CNA)
  o  Care2Learn provides non-accredited courses for certificate renewal. CNAs may use in-services toward meeting their annual in-service requirement.

Washington Home Care Aides (HCA) and Long Term Care (LTC) Workers
  o  Care2Learn is an approved Curriculum Developer and Community Instructor of continuing education by the Washington State Department of Social & Health Services, Aging & Disability Services Administration and meets the LTC Initiative 1163 requirements.

Assisted Living Facility (ALF) Administrators

National Association of Board of Examiners for Nursing Home Administrators (NAB/NCERS)
  o  Care2Learn is a provider for ALF Continuing Education for many states through its Preferred Provider status with the National Association of Boards of Examiners for Nursing Home Administrators (NAB/NCERS)
  
  o  Oregon Assisted Living Facility Administrators
    Care2Learn is an approved provider of ALF Continuing Education by the Oregon Department of Human Services for Administrators of Assisted Living Facilities and Residential Care.
Audiologist

American Speech-Language-Hearing Association (ASHA)
- Care2Learn is approved by the continuing education board of the American Speech-Language-Hearing Association (ASHA) to offer continuing education activities for speech/language pathology and audiology. Provider #AAWS

Arizona
- Approved by the Arizona Department of Health Services.

Georgia
- Approved by the Georgia State Board of Speech-Language Pathology and Audiology.

Kansas
- Approved by the continuing education board of the American Speech-Language-Hearing Association (ASHA) to offer continuing education activities for speech/language pathology and audiology.

Certified Case Manager (CCM)

CCM
- Approved by the National Commission for Case Manager Certification - Provider #59601

Certified Professional Coders (AAPC)

AAPC
- Care2Learn has the prior approval of AAPC.

Dementia Care

Florida
- FL - Approved by the Florida Department of Elder Affairs DOEA

Louisiana
- LA – Approved by OLOL Health Career Institute as authorized by the State of Louisiana Department of Health and Hospitals in compliance with Act 571 LA Legislature

National Council of Certified Dementia Practitioners (NCCDP)
- Approved by the National Council of Certified Dementia Practitioners (NCCDP)
**Dietary**

*Certified Dietary Managers (CDM)*
- Approved by the Association of Nutrition and Foodservice Professionals (ANFP)

*Certified Food Protection Professional (CFPP)*
- Approved by the Association of Nutrition and Foodservice Professionals (ANFP)

*Registered Dietitian, Dietetic Technician (RD, DTR)*

- Accredited CPE Provider with the Commission on Dietetic Registration (CDR) - Provider #ON001

**Kansas**
- Approved for Kansas Dietitians by the Kansas Department of Health and Environment - Long Term Sponsor #LTS-D1058

**Home Health**

*Texas Home Community Support Services Agencies (HCSSA)*
- Approved Provider for Texas Department of Aging and Disability Services (DADS)

**Massage Therapy (MT)**

*Florida*
- Care2Learn is Accredited Provider of Continuing Education in Massage Therapy by the Florida Department of Health, Board of Massage Therapy - Provider #50-290

**Nursing**

*American Nurses Credentialing Center (ANCC)*
- Care2Learn is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

*California*
- Care2Learn is an Approved Provider for the California Board of Nursing - Provider #4296
Florida
- Care2Learn is an Approved Provider for the Florida Board of Nursing - Provider #FBN2778

Nursing Home Administrator (LNHA, NHA)
- National Association of Boards (NAB)
  - Approved as a Certified Provider by the National Association of Boards of Examiners for Nursing Home Administrators (NAB/NCERS), recognized in all states except Kansas and Missouri

California
- Approved Provider of Patient Care (“P”) courses for California Board of Nursing Home Programs - Provider #1690

Kansas
- Approved Provider by the Kansas Department of Health and Environment - Provider #LTS-A0033

Missouri
- Approved by the American College of Health Care Administrators, a registered Training Agency for the Missouri Board of Nursing Home Administrators

Pennsylvania Personal Care Home Administrators
- In compliance with 55 pa. code § 2600.68 courses have been reviewed and approved by the Department of Public Welfare, Adult Residential licensing, for annual administrator training.

Occupational Therapy (OT)

AOTA (Occupational Therapist, Certified OT Assistant)
- Approved Continuing Education Provider by the American Occupational Therapy Association – Provider #4000

Florida
- Approved by the Florida Board of Occupational Therapy - Full Provider status

Physical Therapy (PT) - Approved Provider
- Alabama Physical Therapy Association
- Arkansas Board of Physical Therapy
- California Physical Therapy Association
- D.C. Board of Physical Therapy
- Florida Physical Therapy Association
- Physical Therapy Association of Georgia
- Idaho Board of Physical Therapy
- Illinois Board of Physical Therapy
- Kansas Physical Therapy Association
Kentucky Physical Therapy Association
Louisiana Board of Physical Therapy
Maryland Board of Physical Therapy
Minnesota Board of Physical Therapy
Mississippi Board of Physical Therapy
Nevada Board of Physical Therapy
New Jersey Board of Physical Therapy
New Mexico American Physical Therapy Association
The New York State Education Department, Office of the Professions
Ohio Physical Therapy Association
Oklahoma Board of Physical Therapy
Pennsylvania State Board of Physical Therapy
Tennessee Board of Physical Therapy
Texas Physical Therapy Association
West Virginia Board of Physical Therapists
Wyoming Physical Therapy Board

Residential Care Facilities for the Elderly (RCFE)

California
- Care2Learn is an Approved Provider of RCFE coursework - Provider #1000681-740-2

Respiratory Therapy (RT,RCP)

American Association for Respiratory Care
- Care2Learn courses have been approved as non-traditional Continuing Respiratory Care Education (CRCE) credit by the American Association for Respiratory Care, 9425 N. MacArthur Blvd. Suite 100, Irving, TX 75063.

Social Work (SW, LCSW)

Association of Social Work Boards (ASWB)
- Care2Learn, Provider #1157, is approved as a provider for social work Continuing Education by the Association of Social Work Boards (ASWB) www.aswb.org, through the Approved Continuing Education (ACE) program; Care2Learn maintains responsibility for the program and social workers should contact their regulatory board to determine course approval

National Association of Social Workers (NASW)
- Care2Learn coursework is approved by the National Association of Social Workers (NASW) - Provider #886461493

California
- Online HealthNow, Inc. d/b/a as Care2Learn is approved as a provider of Continuing Education for social workers by the California Board of Behavioral Sciences (Approval #PCE 4116)

Florida
- Care2Learn coursework is approved by the Florida Board of Clinical Social Work, Marriage & Family Therapy & Mental Health Counseling
Ohio
- Care2Learn coursework is approved by the Ohio Counselor, Social Worker and Marriage and Family Therapist Board - Provider #RSX030706

West Virginia
- Care2Learn coursework conforms to the West Virginia Social Work Examiners Category 2 guidelines

Speech Language Pathology (SLP)

American Speech-Language-Hearing Association (ASHA)
- Care2Learn is approved by the continuing education board of the American Speech-Language-Hearing Association (ASHA) to offer continuing education activities for speech/language pathology and audiology. - Provider #AAWS

Arizona
- Approved by the Arizona Department of Health Services.

Georgia
- Approved by the Georgia State Board of Speech-Language Pathology and Audiology.

Kansas
- Approved for Kansas Speech Pathologists and Audiologists by the Kansas Department of Health and Environment - Long Term Sponsor #LTS-S1057

Therapeutic Recreation

National Council for Therapeutic Recreation Certification (NCTRC)
- NCTRC does not pre-approve any private entities to provide continuing education for Certified Therapeutic Recreation Specialists, nor does NCTRC endorse any private entities’ coursework. Care2Learn.com’s coursework is developed in conjunction with the NCTRC standards. It is the responsibility of each CTRS to determine if coursework complies with NCTRC standards.

CE Broker

Florida licensees - CE Broker:
- Care2Learn reports CE activity to CE Broker for Licensed Nursing Home Administrator, Nursing, Occupational Therapy, Physical Therapy, Registered Dietitian, Social Work, Certified Nursing Assistant.

Washington DC licensees - CE Broker:
- Care2Learn reports CE activity to CE Broker for Nursing.
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